The Mediation and Complaints-Handling Institution for Responsible Business Conduct (the Danish NCP) received a complaint December 12, 2014, claiming that the subject of the complaint had not fulfilled the obligations of due diligence in the OECD's Guidelines for Multinational Enterprises.

The parties:
• The complainant: Clean Clothes Campaign Denmark and Active Consumers
• The subject of the complaint: PWT Group A/S

In August 2015 the parties requested the NCP to mediate in the matter and as a result the NCP initiated a mediation process. The parties, however, failed to resolve the matter through mediation.

Therefore the NCP will conduct a proper investigation. The complaint concerns the OECD Guidelines Section II, paragraphs 10 and 12 on General Policies, Section IV on Human Rights and Section V on Employment and Industrial Relations. The NCP is expecting to make a final statement in the matter in the fall 2016th.

It should be noted that the NCP has not taken a position on whether there has been any violation of the Guidelines for Multinational Enterprises.

On behalf of the Mediation and Complaints-Handling Institution

Mads Øvlisen
Chairman